

## List of Insurance Companies having Direct Billing Services with FVH

### LIST OF LOCAL INSURANCE COMPANIES

No	Insurance Companies	Direct-billing Services	
		Out-patient	In-patient
1	Bao An Khang	No. Patient pays and claims	Yes. Pre-authorisation required
2	Bao Viet: Vietnam Care, AON PremierCare, Bao Viet Healthcare	Yes. For Aon PremierCare & Bao Viet Gold Card card only after Getting online approval from Bao Viet. Other cards, Patient pays and claims	Yes. Pre-authorisation required
3	BIDV Insurance Corporation - BIC	No. Patient pays and claims	Yes. Pre-authorisation required
4	Groupama Vietnam	No. Patient pays and claims	Yes. Pre-authorisation required
5	Military Insurance Company- MIC	No. Patient pays and claims	Yes. Pre-authorisation required
6	Petrolimex Joint-Stock Insurance Company (PJICO)	No. Patient pays and claims	Yes. Pre-authorisation required
7	PTI Saigon	No. Patient pays and claims	Yes. Pre-authorisation required
8	Vietnam Nation Aviation Insurance Company (VNI Insurance)	No. Patient pays and claims	Yes. Pre-authorisation required

### LIST OF INTERNATIONAL INSURANCE COMPANIES

No	Insurance Companies	Direct-billing Services	
		Out-patient	In-patient
1	AETNA Global Benefits Asia Pacific) Ltd. (Goodhealth worldwide)	Yes. For Card with Direct settlement network only	Yes. Pre-authorisation required
2	ALLIANZ Worldwide Care	Yes. Base on table benefits shown on Allianz website.	Yes. Pre-authorisation required
3	Metlife Expatriate Benefits	Yes. Patients must contact Metlife to for prior guarantee confirmation before the treatment	Yes. Pre-authorisation required
4	AXA PPP Healthcare, UK	No. Patient pays and claims except for Risworth Aviation's employees	Yes. Pre-authorisation required
5	BaoViet InterGlobal	Yes. Only for holders of outpatient coverage cards	Yes. Pre-authorisation required

6	BUPA Insurance Services Ltd., Bupa Insurance Ltd., International Health Insurance A/S Denmark, USD Medical Corporation	No. Patient pays and claims	Yes. Pre-authorisation required
7	CFE - Caisse des Français de l'Etranger	No. Patient pays and claims	Yes. Pre-authorisation required
8	Chartis Vietnam	Yes. For plan with outpatient coverage. For routine maternity care / dental, Patient needs to seek pre-authorisation from Chartis	Yes. Pre-authorisation required
9	CIGNA International	No. Patient pays and claims	Yes. Pre-authorisation required
10	Europ Assistance HIS, UK	No. Patient pays and claims	Yes. Pre-authorisation required
	Globalhealth Asia Ltd.	Yes. For plan with outpatient coverage. Imaging investigations and investigations for chronic conditions are required preauthorisation For routine maternity care/dental, Patient needs to seek pre-authorisation from GlobalHealth.	Yes. Pre-authorisation required
11	GMC International Services	Yes. Patient has to show a valid OPD direct claim form for each visit.	Yes. Pre-authorisation required
12	HTH Worldwide	No. Patient pays and claims	Yes. Pre-authorisation required
13	Hung Vuong Insurance Corporation (HVI) -Blue Cross	Yes. Only for holders of outpatient coverage cards	Yes. Pre-authorisation required
14	IHI - International Health Insurance	No. Patient pays and claims	Yes. Pre-authorisation required
15	IMG - International Medical Group	No. Patient pays and claims	Yes. Pre-authorisation required
16	IMS - Incorporated Medical System	Yes. For cards with " CASHLESS: outpatient" only	Yes. Pre-authorisation required
17	Infinity Insurance, Cambodia	No. Patient pays and claims	Yes. Pre-authorisation required
18	Lawtonasia Insurance Brokers Ltd.	Yes. When FVH receives guarantee confirmation from Lawtonasia (Only for holders with outpatient coverage cards)	Yes. Pre-authorisation required
19	Liberty Insurance Limited, HCMC, Viet Nam	Yes. Only for holders of outpatient coverage cards	Yes. Pre-authorisation required
20	Liberty International Insurance Ltd - HongKong	Yes. Only for holders of outpatient coverage cards	Yes. Pre-authorisation required

21	Mobility Saint Honore (Mobility Benefits, European Benefits Administrators, Previnter, ASFE)	No. Patient pays and claims	Yes. Pre-authorisation required
22	PACIFIC International	Yes. Only for holders of outpatient coverage cards	Yes. Pre-authorisation required
23	SEVEN CORNORS, Inc.	No. Patient pays and claims except prior confirmation from Seven Cornors	Yes. Pre-authorisation required
24	SOS International a/s	Yes. When FVH receives guarantees case by case with amount from USD50 prior treatment	Yes. Pre-authorisation required
25	TIC - Travel Insurance Coordinators, Canada	No. Patient pays and claims	Yes. Pre-authorisation required
26	TIECARE International - ICS	Yes, after collecting the deductible amount shown on the card (if any). Patient has to pay 100% for OPD drugs.	Yes. Pre-authorisation required. Patient has to pay 40% of eligible costs if receiving IPD treatment before the approval
27	Vanbreda International,	Yes. When FVH receives a Guarantee of payment from Vanbreda with amount from \$200.	Yes. Pre-authorisation required
28	Vien Dong Pacific Healthcare Vietnam - Blue Cross Vietnam	Yes. Only for holders of outpatient coverage cards	Yes. Pre-authorisation required
29	William Russell Ltd	Yes. For policy number ended with Si1 + Go1 + Pi1 + Cp and EXCESS:NIL	Yes. Pre-authorisation required
30	Work Access	No. Patient pays and claims	Yes. Pre-authorisation required

#### LIST OF ASSISTANCE COMPANIES

No	Insurance Companies	Direct-billing Services	
		Out-patient	In-patient
1	AA International, Malaysia	Yes. Only for guarantee confirmation from AA International sent to FV prior patient's treatment	Yes. Pre-authorisation required
2	AIG Travel Assist (Malaysia)	No. Patient pays and claims	Yes. Pre-authorisation required
3	B.H assist Co., Ltd	Yes. With Guarantees confirmed by AAP Thailand B.H Assist prior patient's treatment	Yes. Pre-authorisation required

4	Asia Assistance Partners (Thailand) Co., Ltd.	Yes. With Guarantees confirmed by AAP Thailand prior patient's treatment	Yes. Pre-authorisation required
5	Asian Assistance (Thailand) Co., Ltd.	Yes. With Guarantees confirmed by AA Thailand prior patient's treatment	Yes. Pre-authorisation required
6	Asia Medical Assistance PVT Ltd.	Yes. With Guarantees confirmed by AMA prior patient's treatment	Yes. Pre-authorisation required
7	Assist-Card Vietnam	No. Patient pays and claims	Yes. Pre-authorisation required
8	AXA Assistance, Singapore	Yes. With Guarantees confirmed by AXA Singapore prior patient's treatment	Yes. Pre-authorisation required
9	Euro-Center (Thailand) Co., Ltd.	Yes. With Guarantees confirmed by Euro-Center prior treatment	Yes. Pre-authorisation required
10	First Assistance Newzeland/ UK	No. Patient pays and claims	Yes. Pre-authorisation required
11	IMA - InterMutuelles Assurances	Yes. Pre-authorisation required	Yes. Pre-authorisation required
12	Mondial Assistance	No. Patient pays and claims	Yes. Pre-authorisation required
13	Viet Assist Company	Yes. With Guarantees confirmed by Viet Assist prior treatment	Yes. Pre-authorisation required

#### LIST OF JAPANESE INSURANCE & ASSISTANCE COMPANIES

No	Insurance Companies	Direct-billing Services	
		Out-patient	In-patient
1	Prestige International, Japan Assistance & & claims agent for:  <u>Overseas Travel Accident Insurance</u> 1. Aioi Insurance Co., Ltd 2. Ace Insurance Co., Ltd 3. Mitsui Sumitomo Insurance Co., Ltd 4. Nissin Fire and Marine Insurance Co., Ltd 5. Nippon Koa Insurance Co., Ltd 6. JI Insurance 7. Nissay Dowa Insurance 8. Fuji Fire and Marine Insurance	Yes. Check insurance Certificates/insurance cards. Claim form: Patient has to complete personal information and sign on the claim form on each visit	Yes. Pre-authorisation required

	<p>9. Asahi Fire &amp; Marine Insurance <u>Healthcare Program</u></p> <p>10. MUFG Healthcare Program</p> <p>11. Nippon Express (Nittsu) Healthcare Program</p> <p>12. Isuzu Healthcare Program</p> <p>13. NSK Healthcare Program</p> <p>14. Mitsubishi Electric Healthcare Program</p> <p>15. Nissan Healthcare Program</p> <p>16. Hitachi Healthcare Program</p>		
2	Emergency Assistance Japan Co., Ltd. Agency for Compo Japan & H.A.S. Insurance	<b>Yes.</b> Check insurance Certificates/insurance cards. Claim form: Patient has to complete personal information and sign on the claim form on each visit	<b>Yes.</b> Pre-authorisation required
3	Insmart Company Ltd.	<b>No.</b> Patient pays and claims	<b>Yes.</b> Pre-authorisation required
4	The TOKIO Marine & NICHIDO Fire Insurance	<b>Yes.</b> Check insurance Certificates/insurance cards. Claim form: Patient has to complete personal information and sign on the claim form on each visit	<b>Yes.</b> Pre-authorisation required
5	Vietnam Insurance Assistance	<b>Yes.</b> Check insurance Certificates/insurance cards. Claim form: Patient has to complete personal information and sign on the claim form on each visit	<b>Yes.</b> Pre-authorisation required
6	Well Be Inc.	<b>Yes.</b> Check insurance Certificates/insurance cards. Claim form: Patient has to complete personal information and sign on the claim form on each visit	<b>Yes.</b> Pre-authorisation required